

How to report

Reporting is simple and only takes 5–10 minutes.
Help us by providing as much information as possible.

Online: Visit www.mhra.gov.uk/yellowcard on your computer or mobile device, or scan the QR code below:



App: Download the free Yellow Card scheme app from your device's app store.

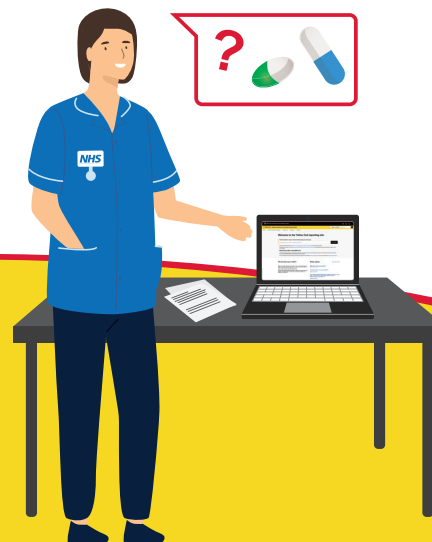


Medicines & Healthcare products
Regulatory Agency

Experiencing a problem with a medicine or medical device?

Help others by reporting it

Every report counts



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What is the Yellow Card scheme?

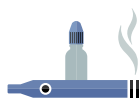
The Medicines and Healthcare products Regulatory Agency (MHRA) regulates medicines, medical devices and blood components for transfusion in the UK. We run the Yellow Card scheme, which **collects and monitors information on suspected safety concerns** involving healthcare products.

You can help others by reporting side effects of medicines or an adverse medical device incident to the Yellow Card scheme.

What to report

Anyone can report a problem with a healthcare product to the Yellow Card scheme.

You can report any **suspected side effects** from:



E-cigarettes

(vapes) and **e-liquids**
(refill containers)



Medicines

(e.g. tablets, skin creams,
cough syrups or eye drops)



Vaccines

(e.g., influenza,
tetanus or measles)



Blood products



Herbal or complementary therapies

You can also report **problems with physical healthcare products** (also known as medical devices), such as:



Prescription crutches, contact
lenses or hearing aids



Blood glucose
monitors or inhalers

Apps, software and artificial intelligence, such as those that calculate insulin doses for people with diabetes, are considered medical devices, and problems can also be reported.

You can also **tell us about fake medicines** and products that **do not work properly**. Look out for signs such as:

- Suspicious or unusual packaging
- Missing expiry dates or unclear labelling
- Quality issues

When to report

You should **report suspected side effects** from medicines, or **problems with medical devices**, as soon as you experience or become aware of them.

Who can report

Anyone can report. You can report for yourself or on behalf of someone else.

The Yellow Card scheme relies on voluntary reporting of any problems with a healthcare product by the public — patients, carers and healthcare professionals.

Why reporting matters

Reporting makes a big difference.

Reports help the MHRA monitor the safety of products and act early to minimise risk, better information, education, and improve patient safety.

Every report matters.

